



# SERVICE REQUEST AUTHORIZATION

email: service@point-sourceaudio.com

fax: 415.520.2110

## To expedite your product repair, please follow these steps:

1. Complete this digital form
2. Email or fax the completed form to PSA to obtain an authorization code
3. Write the authorization code(s) in the space provided below
4. Include a copy of the form with your product return
5. Mark the outside of your package with the authorization code
6. Enclose a copy of your sales receipt with your return for warranty service. If date of purchase cannot be verified, your product may be deemed out-of-warranty and you will be contacted by a customer service representative.

**SHIP TO:** Point Source Audio, Inc.  
 Attn: Service Department  
 1300 Grant Avenue, Suite 202  
 Novato, CA 94945

## Customer information

Company name: \_\_\_\_\_ Contact person: \_\_\_\_\_

Ship to address: \_\_\_\_\_ City, State, Zip code: \_\_\_\_\_

Email: \_\_\_\_\_ Day Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

## Product return information

Please create a separate entry for each item being returned

Model no. (ex: CO-7-SE-BE)	Brand and model no. of wireless transmitter being used (if available)	Date of purchase	Name of selling dealer	Authorization Code Please write in code provided by PSA
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Reason for return: \_\_\_\_\_

_____	_____	_____	_____	_____
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Reason for return: \_\_\_\_\_

_____	_____	_____	_____	_____
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Reason for return: \_\_\_\_\_